

**TOLL
FREE**



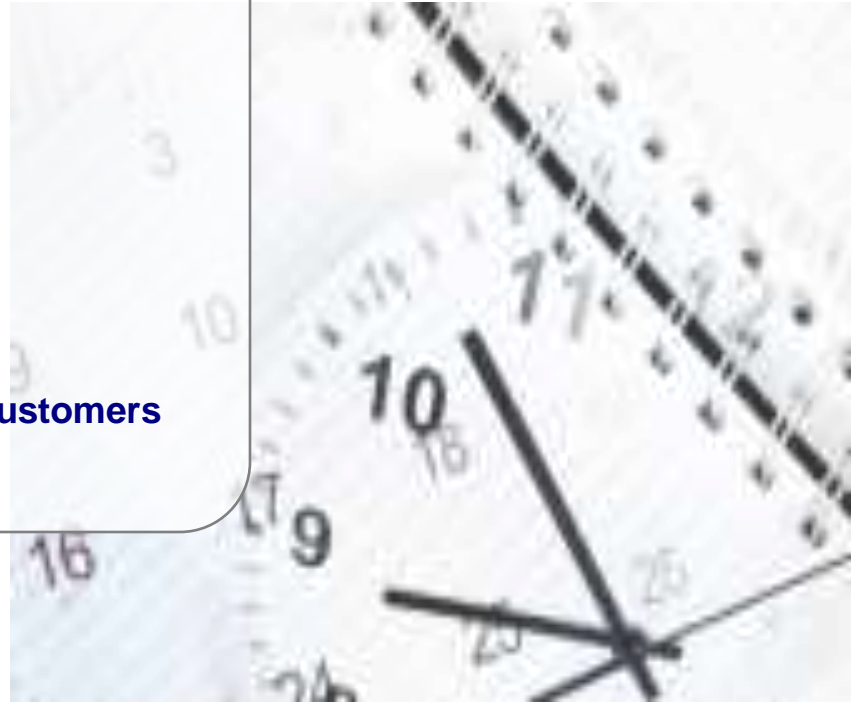
ConVox

Toll Free Handler

A Highly Effective and Economical Lead Generation Tool

Agenda

- Toll Free – Highly Effective but Costly
- **ConVox** Toll Free Handler- Features
- Call Handling on Toll Free
- Getting your Toll Free Number
- Commercials
- Screen Shots
- Key Customer Benefits
- Deepija Telecom Pvt. Ltd. and its customers



Toll Free – Highly Effective but Costly



Highly Effective

Your potential lead never hesitates in calling you

Easy Reach Instills confidence in your customers

Toll Free Builds Strong Image for your Organization



But Costly

Call charges are very high when compare to normal calls



Getting your Toll Free Number

- A Toll Free Number (1-800-NNN-NNNN) from AirTel will be taken for you.
- This will be a regular Toll Free number. Callers will not be charged, when they call this number.
- Calls can be made from any Land line/ Mobile number in India belonging to any operator. TATA, Reliance, BSNL etc.
- All the calls made to your Toll Free number will be handled by our server in Hyderabad.

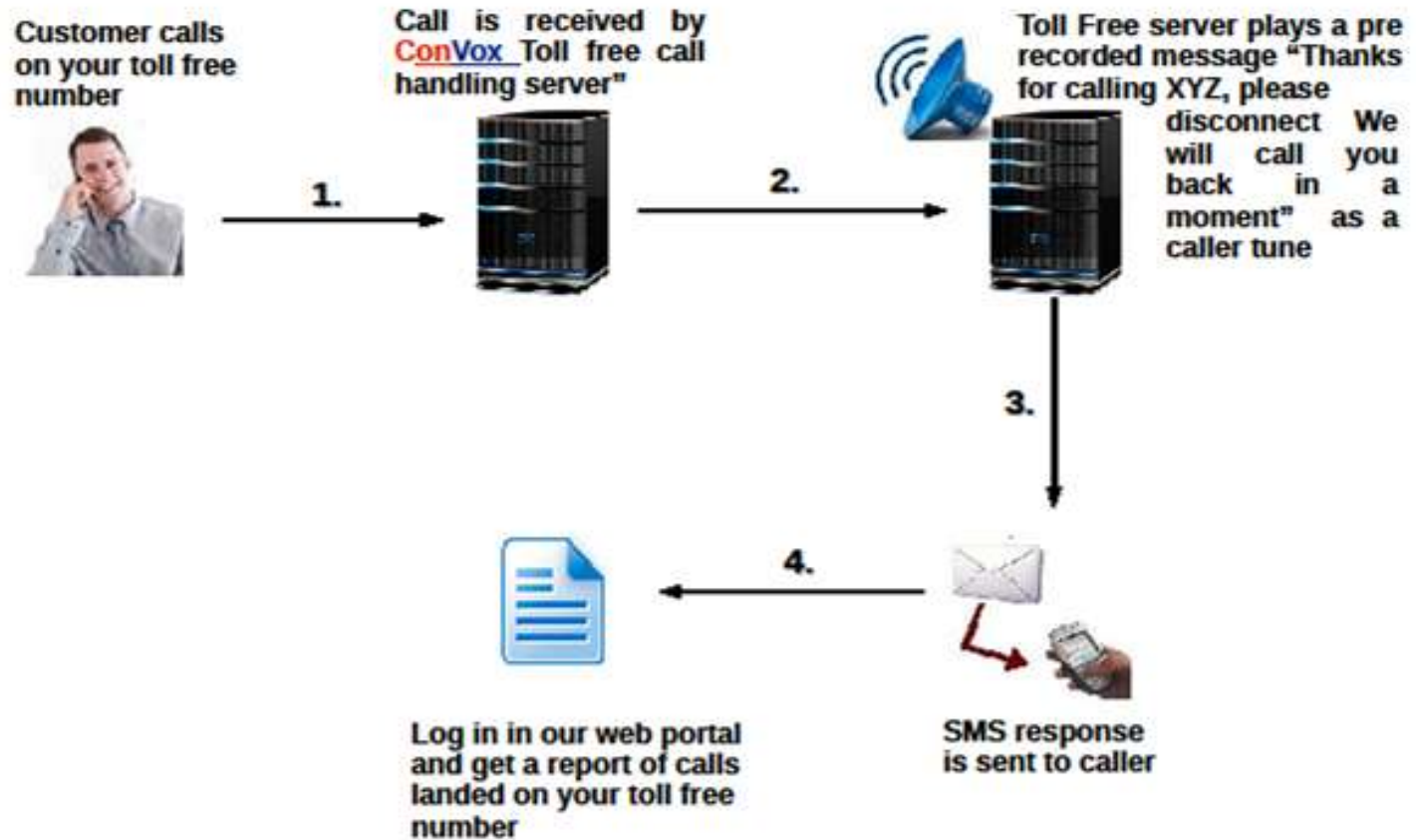


ConVox Toll Free Silver

- ✓ Tollfree line terminates in Deepija premises.
- ✓ Customer will get a callback Off-line way.
- ✓ We shall give you an exclusive Tollfree number
 - From AirTel
- ✓ When your customer calls this number he will hear a pre-recorded Greeting as caller tune.
- ✓ The call will be disconnected.
- ✓ You can log-in in Tollfree Handler Server and get the details of caller.
- ✓ You can call back to caller and update the details on-line.



ConVox Toll Free Silver is a Hosted Solution



Call Handling on Toll Free – Offline Way



Auto Call Backs

Start Time End Time

Records Found : 24		Calls				Records Found : 3		SMS(s)	
Caller Request Time	Call Place Time	Phone No	Call Status	Duration	Extension status	Caller Request Time	SMS Sent Time	Phone N	
2012-01-17 10:09:48	2012-01-17 10:10:15	9945113929	ANSWER	--- NA ---	NOANSWER	2012-01-16 19:31:03	2012-01-16 19:31:03	99535534	
2012-01-16 18:04:11	2012-01-16 18:04:36	9035701272	CONGESTION	--- NA ---	--- NA ---	2012-01-16 19:28:29	2012-01-16 19:28:29	4001927	
2012-01-16 18:03:50	2012-01-16 18:04:55	9035701272	CONGESTION	--- NA ---	--- NA ---	2012-01-16 19:28:03	2012-01-16 19:28:03	4001927	
2012-01-16 17:23:19	2012-01-16 17:23:51	7386206473	ANSWER	8	ANSWER				
2012-01-16 17:20:26	2012-01-16 17:20:52	8712273537	ANSWER	34	ANSWER				
2012-01-16 17:18:56	2012-01-16 17:19:54	7396588023	ANSWER	16	ANSWER				
2012-01-16 17:17:27	2012-01-16 17:18:14	7396588023	ANSWER	3	ANSWER				
2012-01-16 17:15:53	2012-01-16 17:16:36	7396588023	ANSWER	12	ANSWER				
2012-01-16 15:46:07	2012-01-16 15:46:56	9649164361	ANSWER	67	ANSWER				
2012-01-16 15:35:25	2012-01-16 15:35:56	9052849090	ANSWER	29	ANSWER				
2012-01-16 14:59:33	2012-01-16 14:59:53	9322263971	ANSWER	18	ANSWER				
2012-01-16 14:59:08	2012-01-16 15:00:23	9322263971	CONGESTION	--- NA ---	--- NA ---				
2012-01-16 14:58:10	2012-01-16 14:59:12	9649024587	CANCEL	--- NA ---	--- NA ---				
2012-01-16 14:51:02	2012-01-16 14:51:44	9649024587	BUSY	--- NA ---	--- NA ---				
2012-01-16 14:49:25	2012-01-16 14:50:12	9649024587	BUSY	--- NA ---	--- NA ---				
2012-01-16 14:47:41	2012-01-16 14:48:18	9649024587	BUSY	--- NA ---	--- NA ---				
2012-01-16 14:41:46	2012-01-16 14:42:40	8144160890	ANSWER	44	ANSWER				
2012-01-16 14:39:26	2012-01-16 14:40:26	8144160890	CANCEL	--- NA ---	--- NA ---				
2012-01-16 14:30:13	2012-01-16 14:30:39	0144100090	CHANUNAVAIL	--- NA ---	--- NA ---				
2012-01-16 14:27:45	2012-01-16 14:28:07	8144160890	CHANUNAVAIL	NA	NA				

Screen Shot: Shows our web portal, where you can see the details of the calls received on your Toll Free Number



Menu

- Dashboard
- New (8)
- FollowUp (3)
- Intrested (1)
- Not Intrested (6)
- Closed (38)
- ALL (56)
- Settings

Today Follow ups: 0

✖ ← New(8) Q

<input type="checkbox"/>	Call Time	Phone No	Last Modify Date	Name	Email	Alt Phone	Status	Remarks
<input type="checkbox"/>	2012-02-17 18:27:28	4030608622	2012-02-17 18:27:28	--- NA ---	--- NA ---	--- NA ---	New	Sagraha Infotech Services
<input type="checkbox"/>	2012-02-17 18:26:54	4030608622	2012-02-17 18:26:54	--- NA ---	--- NA ---	--- NA ---	New	Sagraha Infotech services.
<input type="checkbox"/>	2012-02-16 17:43:18	9885900536	2012-02-16 17:43:18	--- NA ---	--- NA ---	--- NA ---	New	Test call
<input type="checkbox"/>	2012-02-14 15:19:21	2239257401	2012-02-14 15:19:21	--- NA ---	--- NA ---	--- NA ---	New	--- NA ---
<input type="checkbox"/>	2012-02-13 16:26:05	9819842481	2012-02-13 16:26:05	--- NA ---	--- NA ---	--- NA ---	New	Number Busy
<input type="checkbox"/>	2012-02-09 15:49:37	9163927497	2012-02-09 15:49:37	--- NA ---	--- NA ---	--- NA ---	New	switched off
<input type="checkbox"/>	2012-02-04 12:28:03	9930310901	2012-02-04 12:28:03	--- NA ---	--- NA ---	--- NA ---	New	he is busy said to call tommorrow
<input type="checkbox"/>	2012-02-01 13:34:54	4030796128	2012-02-01 13:34:54	sanjeev	sanjeev@deepijatel.com	9322263971	New	want one connection. Ask to contat on 10-02-2

Screen shot is from Toll Free Web Portal. It shows how can you organize the calls received on your Toll Free number.



KEY CUSTOMER BENEFITS

Easy to remember:-

It's much easier to remember than any other number. People are more likely to call you, it can generate more sales and it can be a really powerful marketing tool for your business.



Improve customer satisfaction:-

With a toll free number, you can improve your customer service and satisfaction simply by being available to take their call. The easier you make it for your customers to reach you, the more likely they are to remain a customer.

Credibility :-

Having a toll free number gives your business credibility and enhances your company's image. You could be working out of your basement and no one would know.



KEY CUSTOMER BENEFITS

Portability :-

The toll free number means you can keep the same extension wherever you are in the world. you can forward it to another landline or your cellphone. Your customers will call the same exact number, and none will be the wiser.



Marketing Tool :-



Another benefit of having a toll free number for your business is that it's a good tool for marketing. You can promote your toll free number at your websites, Marketing campaigns and various add as it can handle bulk customer calls at a time.

Tracking System :-

You don't have to remember who called you and when did he called you, we provide an online management system that logs your call data in real-time. You can check all your customer calls in your call log at any time you want..



COMPANY BEHIND **ConVox** SOLUTIONS



Deepija Telecom (P) Ltd. is a fast growing software development company in the area of CTI/ IVRS and VoIP.



Our products include Call Centre Packages, Conference Bridge, Voice Logger, IP-PBX and IVRS.



Head office in Hyderabad with branch offices in Mumbai, Bangalore, Chennai, Delhi and Pune



Focus on R&D and innovation



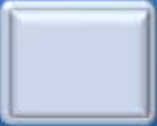
Open Source Experts



High quality products and strong customer support.



INSTALLATION AND MAINTENANCE OF THE SYSTEM



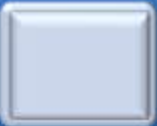
Normal Installation Time is 1 Week. Depending on the customization requirement it may take more time.



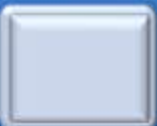
Our Engineers will install and configure the system initially.



Training is given to the administrator and users of the system at customer premises.



Support is available through Phone Call, Chat, Remote Login and On site visit.



Highest commitment for Customer Support.



Some of Our Esteemed Customers



Thank you!

