ConVox

IP - PBX

STEP INTO THE NEXT LEVEL OF OFFICE COMMUNICATION

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AGENDA

- ConVox IP PBX
- ConVox IP-PBX features
- ConVox IP-PBX Setup
- Features Extension users
- Admin Features
- Screen shots
- Introduction to Deepija Telecom
- Our customers

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Have you ever think of a smarter communicatio n setup which offers you?

- More than just the ability to talk
- A solution that combines data and voice on one network
- Eliminate phone wiring and vendor lock in
- Easily expand the phone system as business needs change
- An expensive business phone features at affordable prices
- Single number reach, forwards calls based on your specifications

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What is ConVox IP PBX

An IP PBX is a complete telephony system that provides telephone calls over IP data networks.

- Works Over LAN or WAN (No circuit switched networks).
- Can handle both Calls and Data on single network
- Most functionality of IP PBX are done with software (No hardware required)
- Integrates with your existing phone system (No need to change anything)

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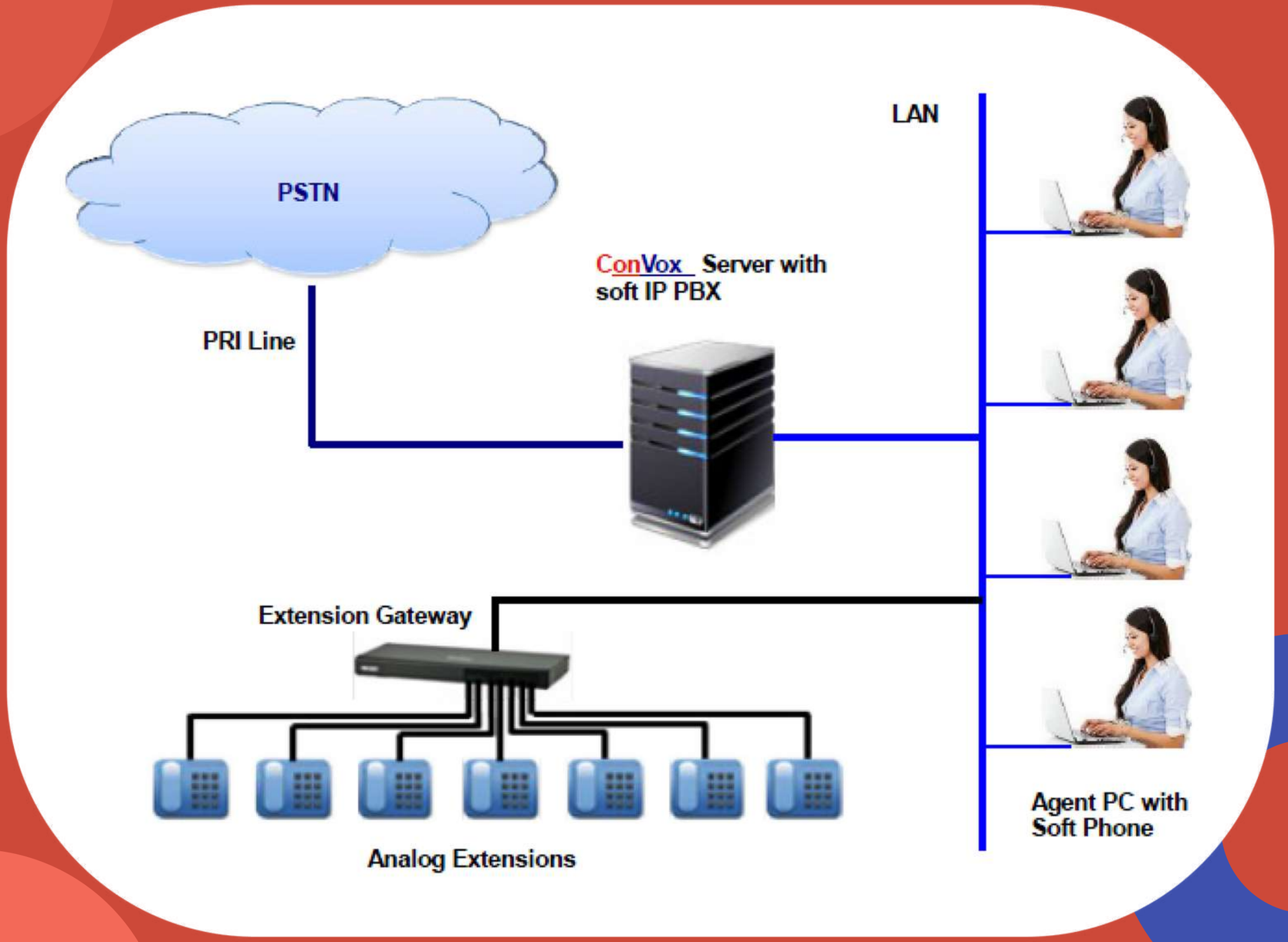
Integrate all your communication technology into one single source with ConVox IP PBX



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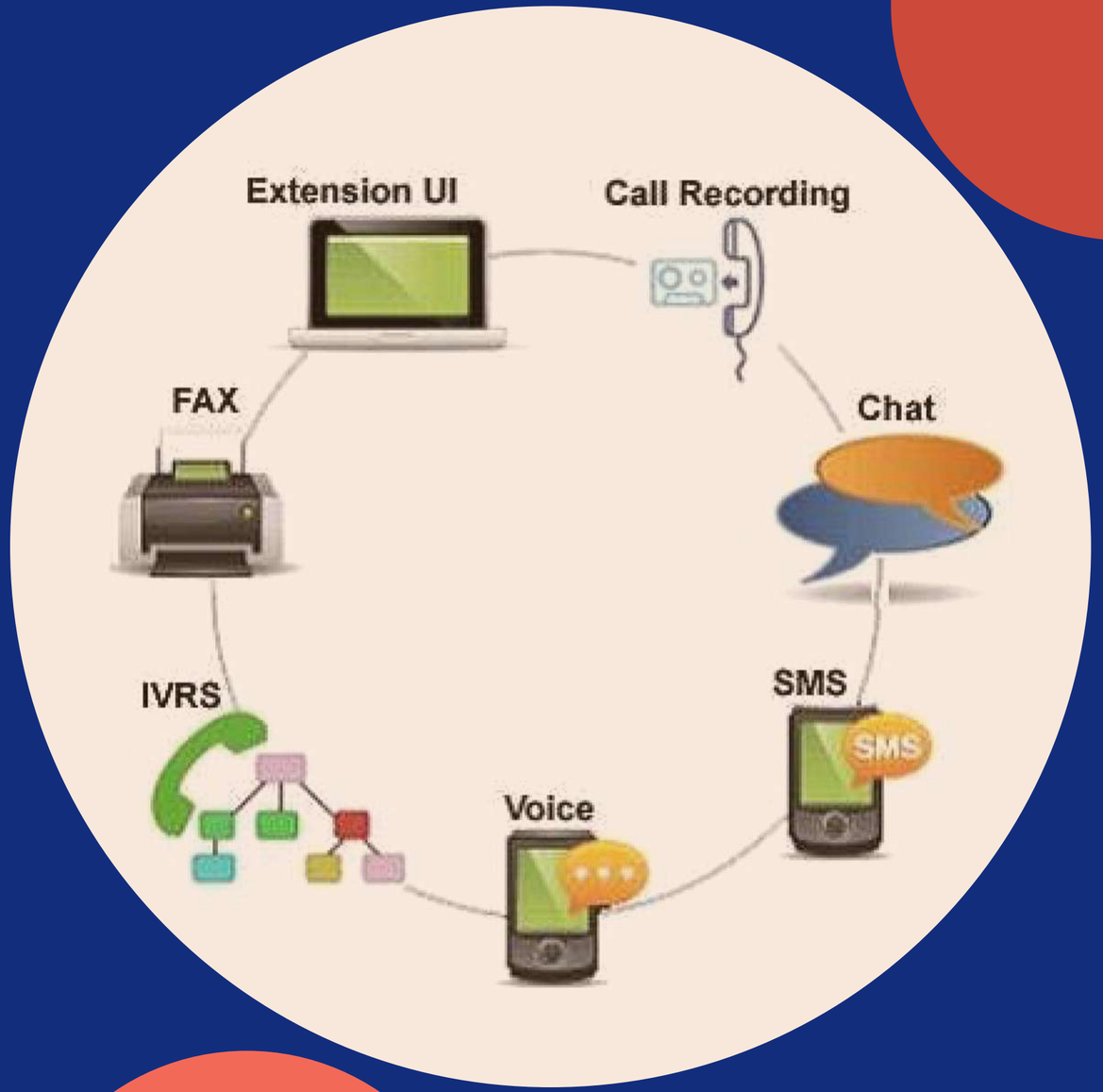
Features ConVox IP-PBX Extension Users



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What can you do with ConVox IP PBX

ConVox gives you web browser based user panel, where you can

SMS : Send SMS to individual group

Manage Contacts : Create and manage contact groups

Fax : send and receive FAX by downloading or uploading TIFF Files

Chat : Easy access to chat with other extensions

Email : send E-mail to indiviual or groups

What can you do with ConVox IP PBX

ConVox gives you web browser based user panel, where you can

CLICK 2 CALL

Click any number displayed in the call log or contacts, initiate call to your extension and subsequent call will be initiated to the called number.

MANAGE VOICE MAIL

You can access, play and download the voice message left for your extension.

ACCESS CALL LOGS AND RECORDINGS

You can check your call logs and record your conversation.

Other Features at Extensions

Voice Mail

Caller can leave the voice mali when called extension is Busy, No Answer, Do Not Disturb, or not available. Extension user can configure the auto answer through phone extension.

Follow me

Calls not answer on the extension, can be forwarded to any other extension or external number. it can be further forwarded, when other number does not answer. so on and so forth.

Extension Phone

Choice of IP-Phone, Soft Phone(with head phone) or Analog Phone.

Other Features at Extensions

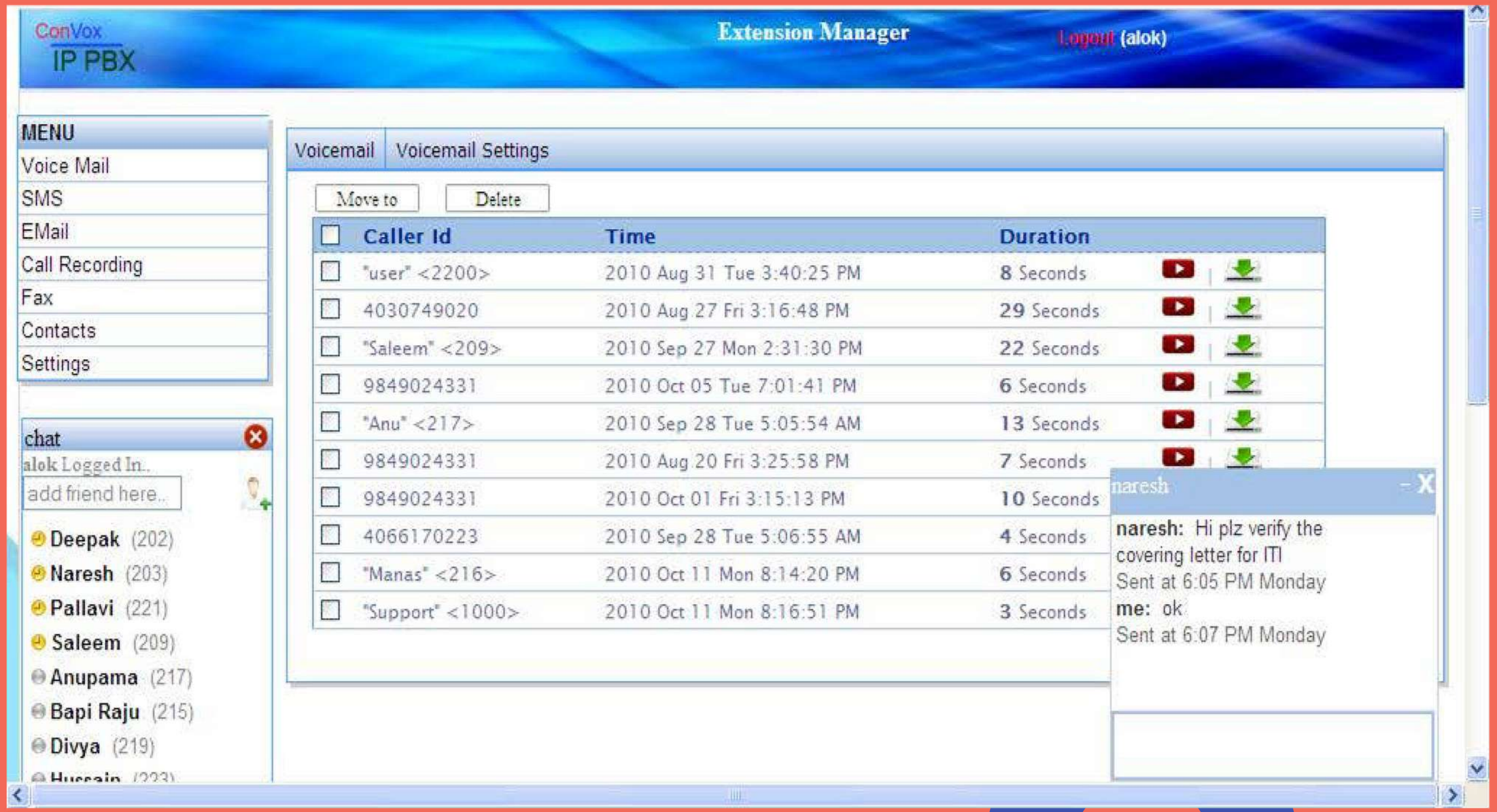
No Extension Hardware in server.

No additional hardware needed on the server side for more extension.

Extension Rights Control

Extension Rights like allow call recording, View CDR, Web Login, Chat,SMS, Call Forwarding, Conference, E-Mail, FAX can be defined.

Web Based Extension Interface



Administrative Features

Status Display

- PBX Statuses like and Trunks and Extensions status
- Server statuses like Memory , Processor Usage and Hard Disk Usage

Extension Management

- Create Extensions and extension users through GUI.
- Define Generic settings (policies) and specific setting for extensions.

Trunks

- Configure Analog, PRI and VoIP (SIP) type of trunks.

Inbound Calls

- Configure Auto Attendant with different greetings based on time and day of the week.
- Route your calls based on the callers response to Auto attendant.
- Configure Multiple Greetings for different trunk lines, DID number called and caller ID.
- Route calls to external cell phone. Voice file can be played based on the DID number called.

Administrative Features

Outbound Calls

- Configure the Trunk selection based on Prefix dialed
- Setting caller ID for outbound calls

IVR

- Create the call flow for IVR to direct your Incoming calls. IVRS can be created/ configured using GUI.

Call Data Reports

- Get the complete Call Data Reports for all incoming and outgoing calls from system

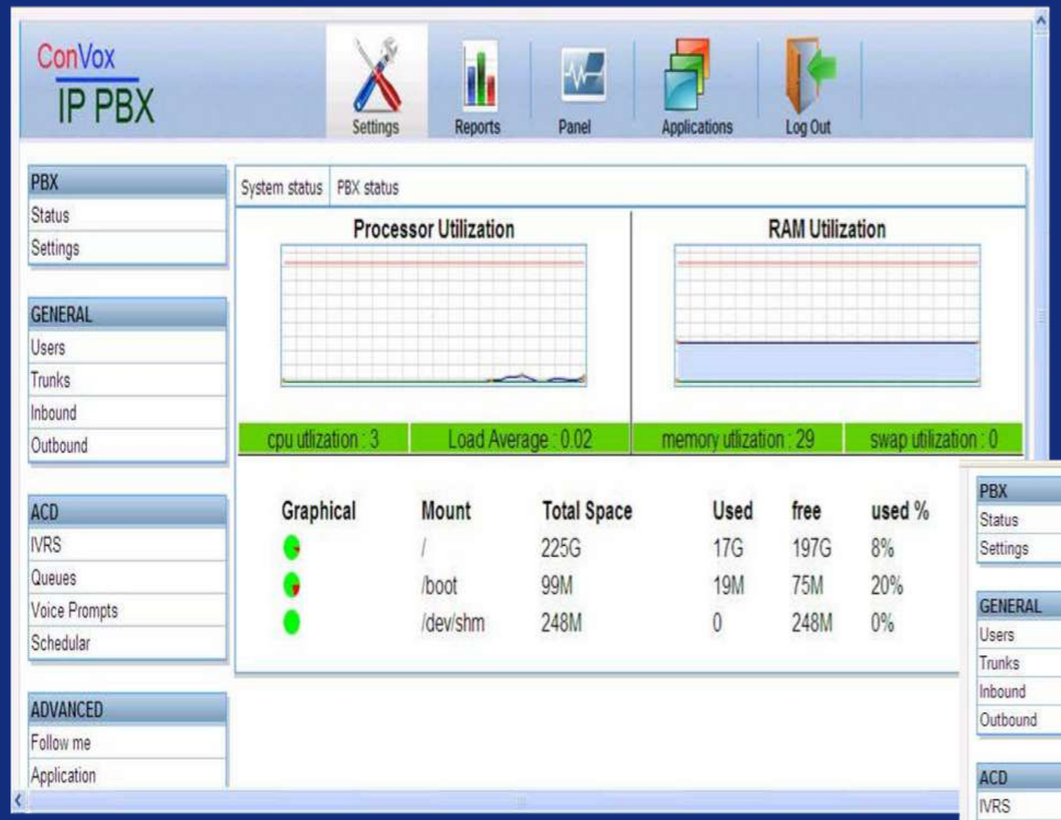
Global contacts and groups

- Create admin level contacts& groups, which are available to all users of the system.

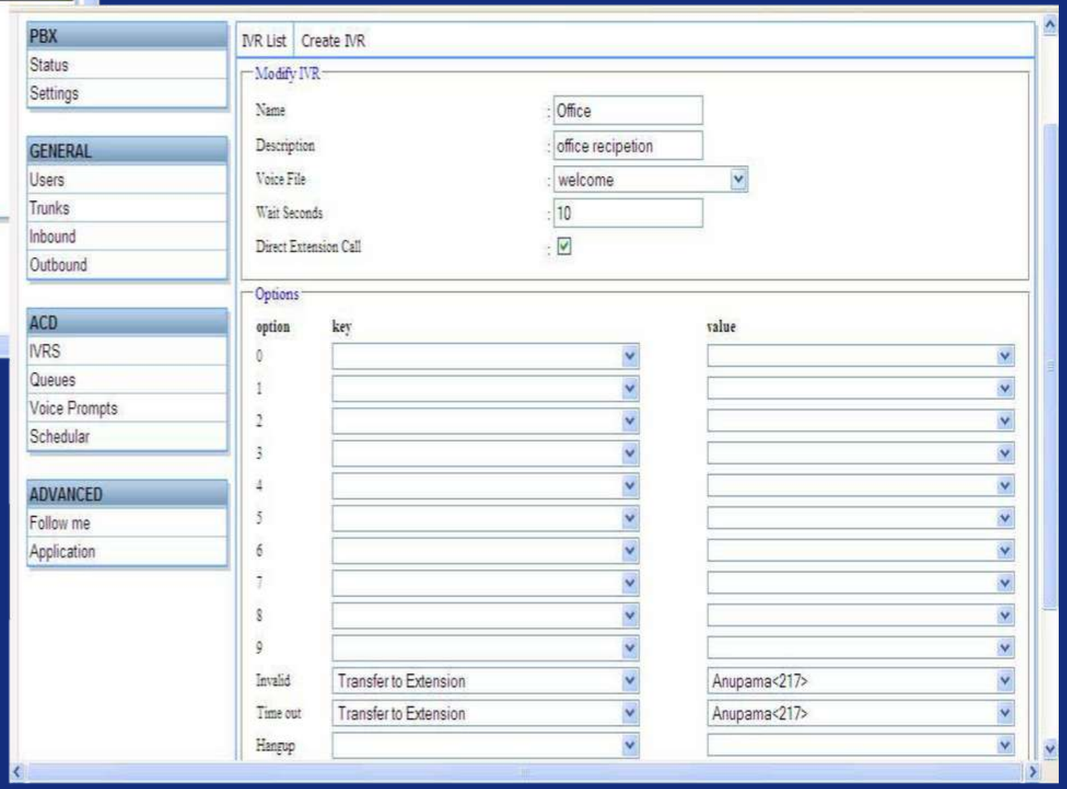
Password Protection

- Secured PBX system with password protected access for Admin and all the users.

Screen shots

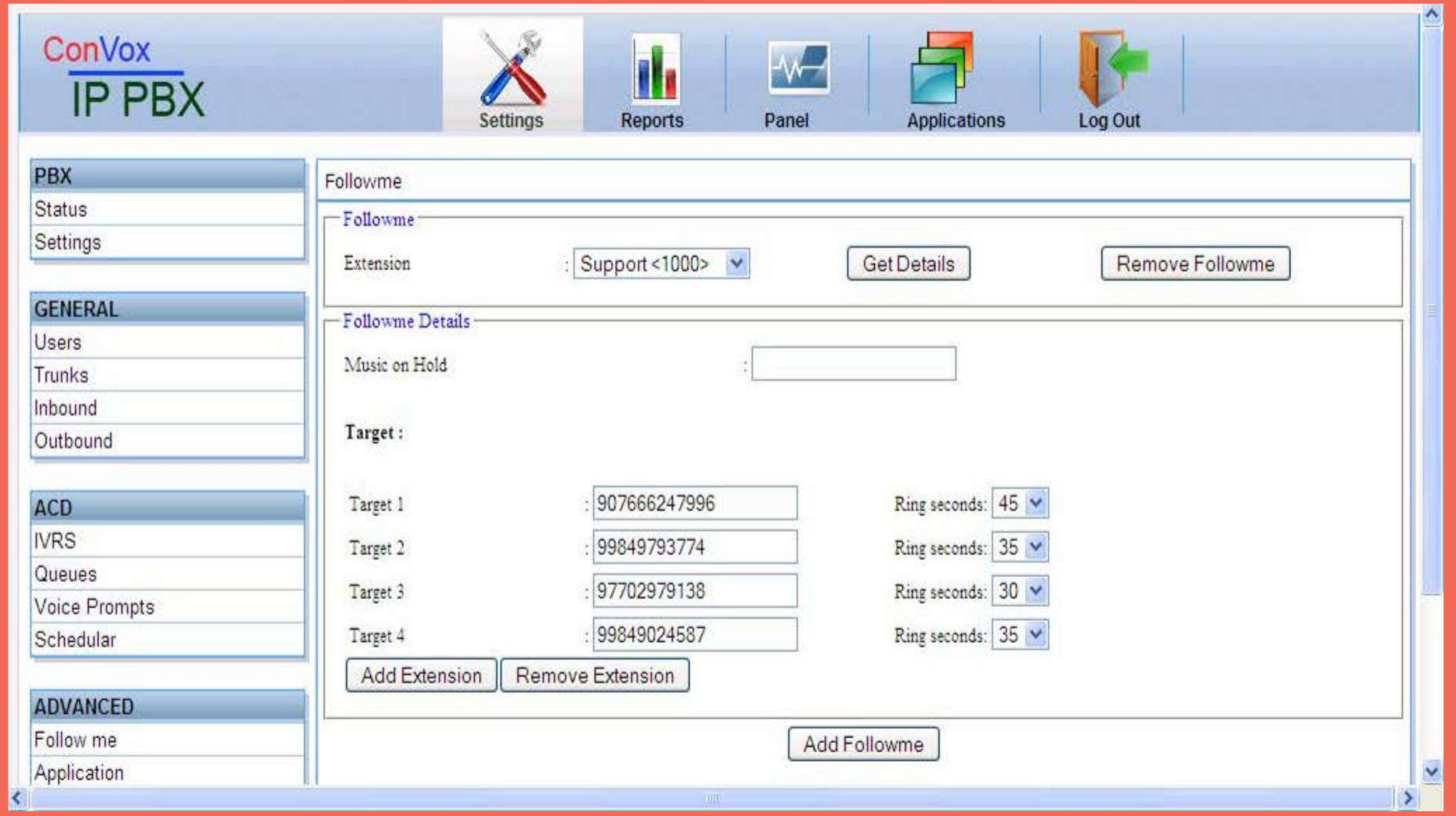


Web based admin interface - Status

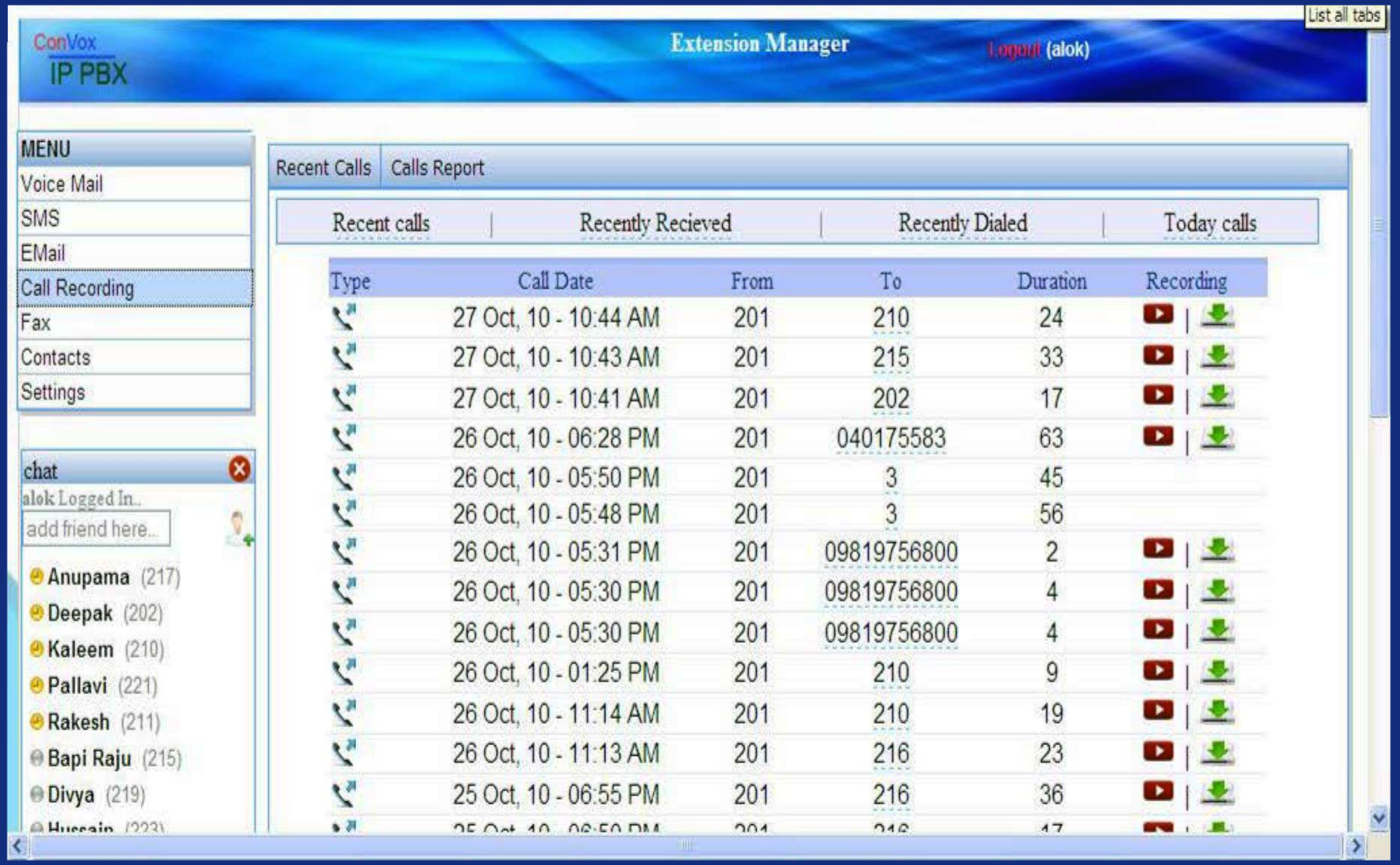


Creating and Modifying IVRS

Web based admin interface -Configuring Follow Me



web based extension user interface-Call Data Record



Advantages of ConVox IP PBX over a conventional PBX

- Handles both voice and data.
- Is cheaper since it requires only one network to install and maintaininstead of two.
- Reduces equipment costs (only IP based products; no voice products needed).
- Reduces long distance charges for inter-branch office calls (by using the data network),
- Is easier to provision (just plug in from wherever),
- Is more flexible and more scalable
- Makes it easier to provide new services, such as data and video collaboration,

ENQUIRE ABOUT OUR SERVICES

1-800-102-3835

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THANK YOU!