

**ConVox**



# IP - PBX

STEP INTO THE NEXT LEVEL OF  
OFFICE COMMUNICATION

DEEPIJA TELECOM

# AGENDA

- ConVox IP PBX
- ConVox IP-PBX features
- ConVox IP-PBX Setup
- Features Extension users
- Admin Features
- Screen shots
- Introduction to Deepija Telecom
- Our customers



# Have you ever think of a smarter communication setup which offers you?

DEEPIJA TELECOM

- More than just the ability to talk
- A solution that combines data and voice on one network
- Eliminate phone wiring and vendor lock in
- Easily expand the phone system as business needs change
- An expensive business phone features at affordable prices
- Single number reach, forwards calls based on your specifications

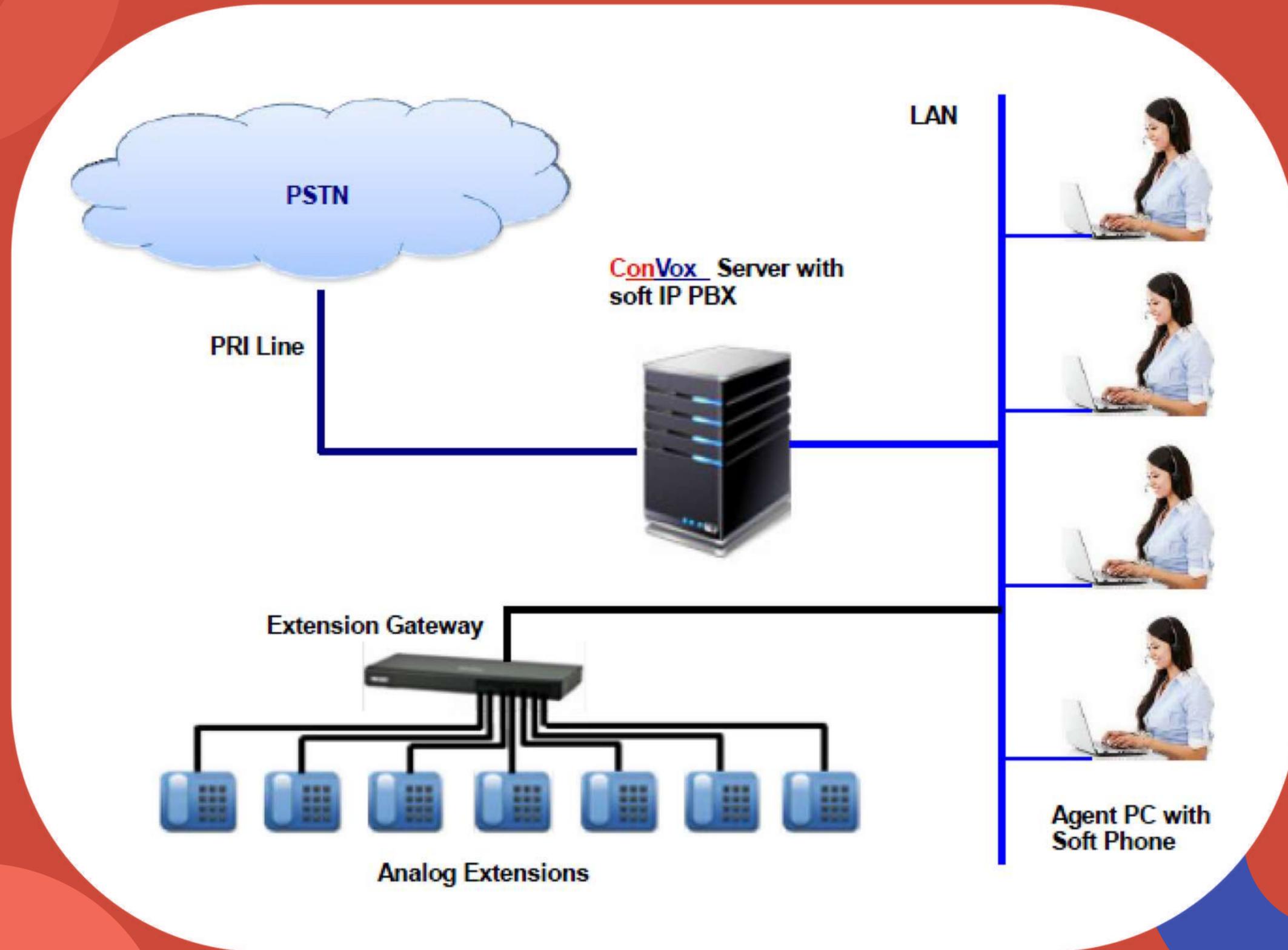
# What is ConVox IP PBX

An IP PBX is a complete telephony system that provides telephone calls over IP data networks.

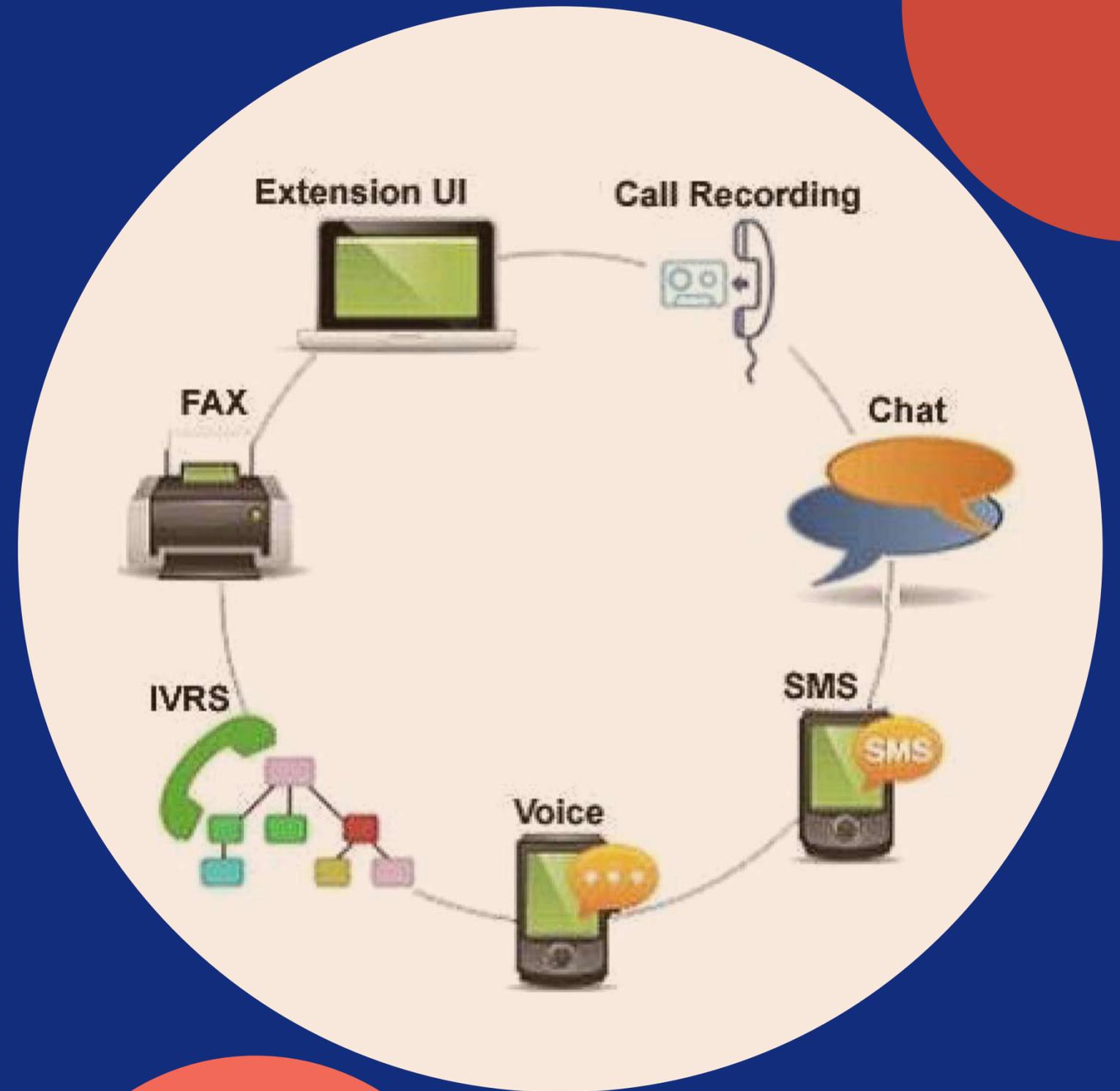
- Works Over LAN or WAN (No circuit switched networks).
- Can handle both Calls and Data on single network
- Most functionality of IP PBX are done with software (No hardware required)
- Integrates with your existing phone system (No need to change anything)



Integrate all your communication technology into one single source with ConVox IP PBX



# Features ConVox IP-PBX Extension Users



# What can you do with ConVox IP PBX

ConVox gives you web browser based user panel, where you can



**SMS : Send SMS to individual group**

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**Manage Contacts : Create and manage contact groups**

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**Fax : send and receive FAX by downloading or uploading TIFF Files**

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**Chat : Easy access to chat with other extensions**

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**Email : send E-mail to individual or groups**

# What can you do with ConVox IP PBX

ConVox gives you web browser based user panel, where you can

Click to Call



## CLICK 2 CALL

Click any number displayed in the call log or contacts, initiate call to your extension and subsequent call will be initiated to the called number.



## MANAGE VOICE MAIL

You can access, play and download the voice message left for your extension.

RECORDER



## ACCESS CALL LOGS AND RECORDINGS

You can check your call logs and record your conversation.

# Other Features at Extensions

## Voice Mail

Caller can leave the voice mail when called extension is Busy, No Answer, Do Not Disturb, or not available. Extension user can configure the auto answer through phone extension.

## Follow me

Calls not answer on the extension, can be forwarded to any other extension or external number. it can be further forwarded, when other number does not answer. so on and so forth.

## Extension Phone

Choice of IP-Phone, Soft Phone(with head phone) or Analog Phone.

# Other Features at Extensions

## **No Extension Hardware in server.**

No additional hardware needed on the server side for more extension.

## **Extension Rights Control**

Extension Rights like allow call recording, View CDR, Web Login, Chat, SMS, Call Forwarding, Conference, E-Mail, FAX can be defined.

# Web Based Extension Interface

**ConVox IP PBX** Extension Manager Logout (alok)

**MENU**

- Voice Mail
- SMS
- Email
- Call Recording
- Fax
- Contacts
- Settings

**Voicemail** | Voicemail Settings

Move to Delete

<input type="checkbox"/>	Caller Id	Time	Duration		
<input type="checkbox"/>	"user" <2200>	2010 Aug 31 Tue 3:40:25 PM	8 Seconds		
<input type="checkbox"/>	4030749020	2010 Aug 27 Fri 3:16:48 PM	29 Seconds		
<input type="checkbox"/>	"Saleem" <209>	2010 Sep 27 Mon 2:31:30 PM	22 Seconds		
<input type="checkbox"/>	9849024331	2010 Oct 05 Tue 7:01:41 PM	6 Seconds		
<input type="checkbox"/>	"Anu" <217>	2010 Sep 28 Tue 5:05:54 AM	13 Seconds		
<input type="checkbox"/>	9849024331	2010 Aug 20 Fri 3:25:58 PM	7 Seconds		
<input type="checkbox"/>	9849024331	2010 Oct 01 Fri 3:15:13 PM	10 Seconds		
<input type="checkbox"/>	4066170223	2010 Sep 28 Tue 5:06:55 AM	4 Seconds		
<input type="checkbox"/>	"Manas" <216>	2010 Oct 11 Mon 8:14:20 PM	6 Seconds		
<input type="checkbox"/>	"Support" <1000>	2010 Oct 11 Mon 8:16:51 PM	3 Seconds		

**chat**

alok Logged In.

add friend here...

- Deepak (202)
- Naresh (203)
- Pallavi (221)
- Saleem (209)
- Anupama (217)
- Bapi Raju (215)
- Divya (219)
- Hussain (223)

**naresh**

naresh: Hi plz verify the covering letter for ITI  
Sent at 6:05 PM Monday

me: ok  
Sent at 6:07 PM Monday

# Administrative Features

## Status Display

- PBX Statuses like and Trunks and Extensions status
- Server statuses like Memory , Processor Usage and Hard Disk Usage

## Extension Management

- Create Extensions and extension users through GUI.
- Define Generic settings (policies) and specific setting for extensions.

## Trunks

- Configure Analog, PRI and VoIP (SIP) type of trunks.

## Inbound Calls

- Configure Auto Attendant with different greetings based on time and day of the week.
- Route your calls based on the callers response to Auto attendant.
- Configure Multiple Greetings for different trunk lines, DID number called and caller ID.
- Route calls to external cell phone. Voice file can be played based on the DID number called.



# Administrative Features

## Outbound Calls

- Configure the Trunk selection based on Prefix dialed
- Setting caller ID for outbound calls

## IVR

- Create the call flow for IVR to direct your Incoming calls. IVRS can be created/ configured using GUI.

## Call Data Reports

- Get the complete Call Data Reports for all incoming and outgoing calls from system

## Global contacts and groups

- Create admin level contacts& groups, which are available to all users of the system.

## Password Protection

- Secured PBX system with password protected access for Admin and all the users.



# Screen shots

**ConVox IP PBX**

Settings Reports Panel Applications Log Out

System status PBX status

**Processor Utilization**

**RAM Utilization**

cpu utilization : 3 Load Average : 0.02 memory utilization : 29 swap utilization : 0

Graphical	Mount	Total Space	Used	free	used %
	/	225G	17G	197G	8%
	/boot	99M	19M	75M	20%
	/dev/shm	248M	0	248M	0%

Web based admin interface - Status

## Creating and Modifying IVRS

IVR List Create IVR

Modify IVR

Name : Office

Description : office recipation

Voice File : welcome

Wait Seconds : 10

Direct Extension Call :

Options

option	key	value
0		
1		
2		
3		
4		
5		
6		
7		
8		
9		
Invalid	Transfer to Extension	Anupama<217>
Time out	Transfer to Extension	Anupama<217>
Hangup		

# Web based admin interface -Configuring Follow Me

The screenshot displays the ConVox IP PBX web-based admin interface. The top navigation bar includes the ConVox IP PBX logo and several menu items: Settings (wrench icon), Reports (bar chart icon), Panel (heart rate icon), Applications (stack of papers icon), and Log Out (door with arrow icon).

The left sidebar contains a navigation menu with the following sections:

- PBX**
  - Status
  - Settings
- GENERAL**
  - Users
  - Trunks
  - Inbound
  - Outbound
- ACD**
  - IVRS
  - Queues
  - Voice Prompts
  - Scheduler
- ADVANCED**
  - Follow me
  - Application

The main content area is titled "Followme" and contains the following configuration options:

- Followme**
  - Extension: Support <1000> (dropdown menu)
  - Buttons: Get Details, Remove Followme
- Followme Details**
  - Music on Hold: (empty text input field)
  - Target :**
    - Target 1: 907666247996 (text input), Ring seconds: 45 (dropdown)
    - Target 2: 99849793774 (text input), Ring seconds: 35 (dropdown)
    - Target 3: 97702979138 (text input), Ring seconds: 30 (dropdown)
    - Target 4: 99849024587 (text input), Ring seconds: 35 (dropdown)
  - Buttons: Add Extension, Remove Extension
- Button: Add Followme

# web based extension user interface-Call Data Record

The screenshot displays the 'Extension Manager' web interface for 'ConVox IP PBX'. The user 'alok' is logged in. The interface includes a navigation menu on the left and a main content area with tabs for 'Recent Calls' and 'Calls Report'. The 'Calls Report' tab is active, showing a table of call records categorized by 'Recent calls', 'Recently Recieved', 'Recently Dialed', and 'Today calls'. Each record includes details such as call type, date, time, from/to numbers, duration, and recording status.

**ConVox IP PBX** Extension Manager Logout (alok)

**MENU**

- Voice Mail
- SMS
- E-Mail
- Call Recording
- Fax
- Contacts
- Settings

chat  
alok Logged In.  
add friend here...

- Anupama (217)
- Deepak (202)
- Kaleem (210)
- Pallavi (221)
- Rakesh (211)
- Bapi Raju (215)
- Divya (219)
- Hussain (223)

Recent Calls | Calls Report

Type	Call Date	From	To	Duration	Recording
	27 Oct, 10 - 10:44 AM	201	210	24	
	27 Oct, 10 - 10:43 AM	201	215	33	
	27 Oct, 10 - 10:41 AM	201	202	17	
	26 Oct, 10 - 06:28 PM	201	040175583	63	
	26 Oct, 10 - 05:50 PM	201	3	45	
	26 Oct, 10 - 05:48 PM	201	3	56	
	26 Oct, 10 - 05:31 PM	201	09819756800	2	
	26 Oct, 10 - 05:30 PM	201	09819756800	4	
	26 Oct, 10 - 05:30 PM	201	09819756800	4	
	26 Oct, 10 - 01:25 PM	201	210	9	
	26 Oct, 10 - 11:14 AM	201	210	19	
	26 Oct, 10 - 11:13 AM	201	216	23	
	25 Oct, 10 - 06:55 PM	201	216	36	
	25 Oct, 10 - 06:50 PM	201	216	17	

# Advantages of ConVox IP PBX over a conventional PBX

- **Handles both voice and data.**
- **Is cheaper since it requires only one network to install and maintain instead of two.**
- **Reduces equipment costs (only IP based products; no voice products needed).**
- **Reduces long distance charges for inter-branch office calls (by using the data network),**
- **Is easier to provision (just plug in from wherever),**
- **Is more flexible and more scalable**
- **Makes it easier to provide new services, such as data and video collaboration,**

**ENQUIRE ABOUT OUR SERVICES**

**1-800-102-3835**

 **Deepija Telecom**

**THANK YOU!**