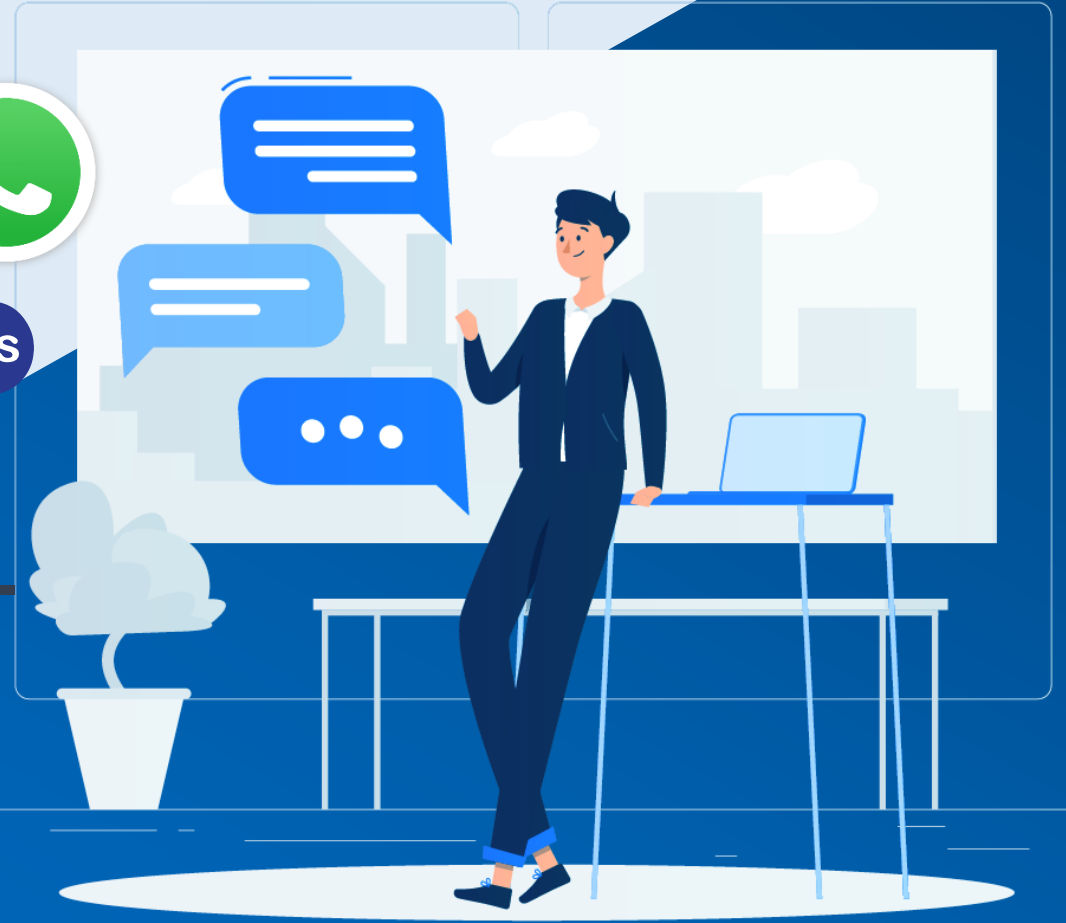


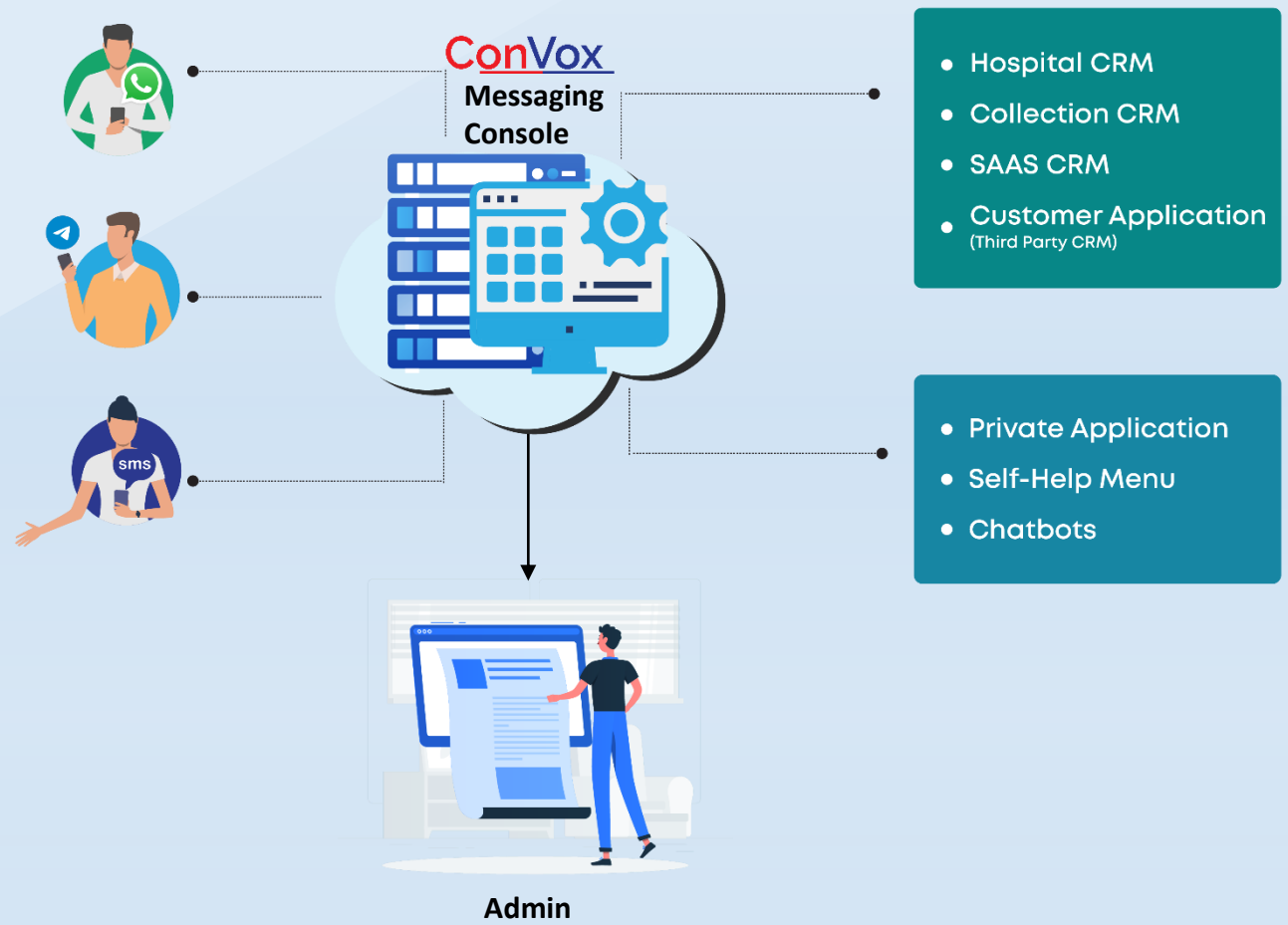
ConVox

**MESSAGING
CONSOLE**



Solution Description:

The ConVox Messaging Console is a powerful middleware solution designed to streamline communication and data transfer for businesses. It acts as a central hub that connects various data sources and communication channels, making it easier for your organization to efficiently send messages, notifications, and data to the right recipients



Uses of the Solution



Bridging the Gap:

Connects data sources with communication channels, facilitating seamless information exchange.

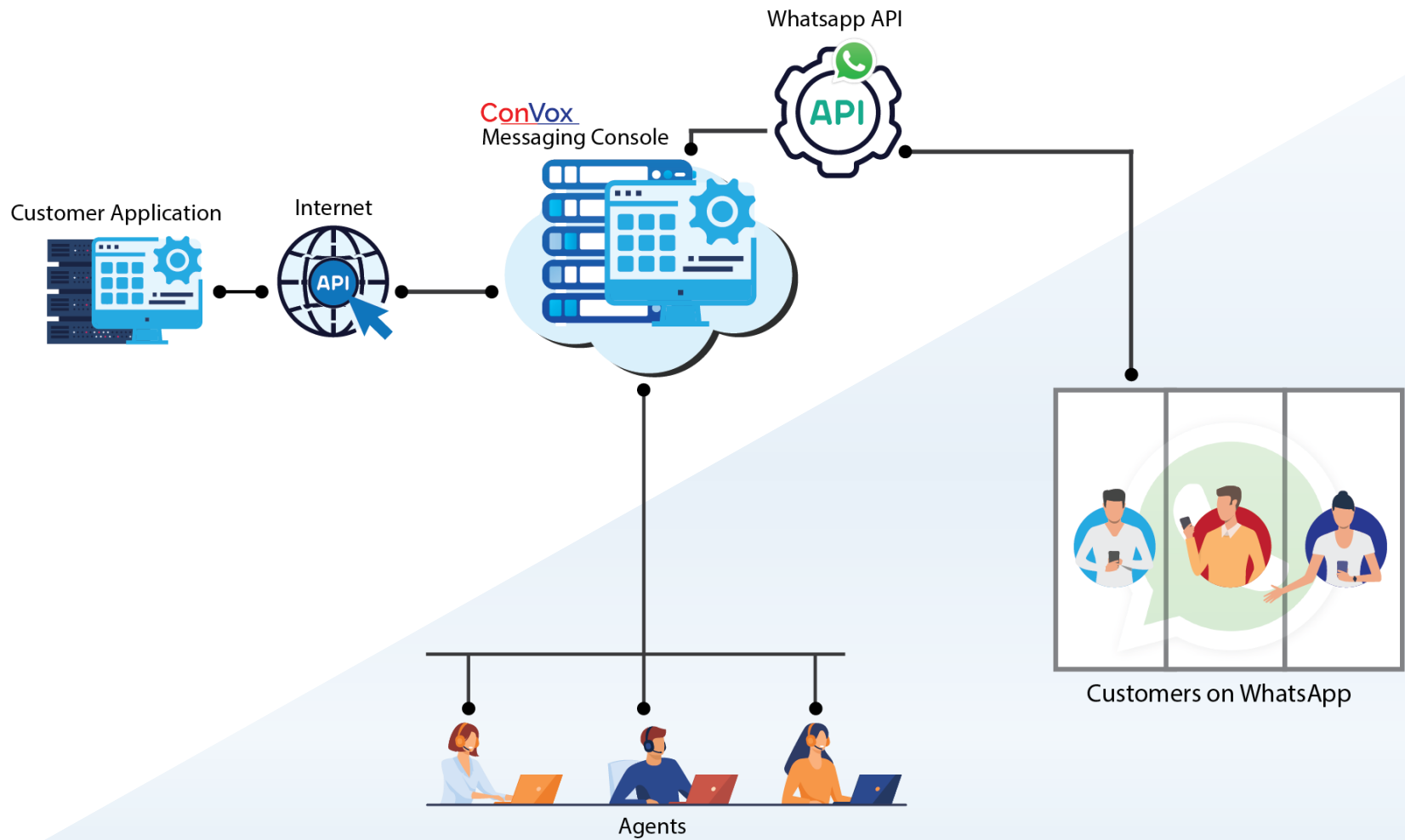
Streamlined Approach:

Enhances communication and optimizes data management, resulting in a more organized and efficient process.

Efficiency:

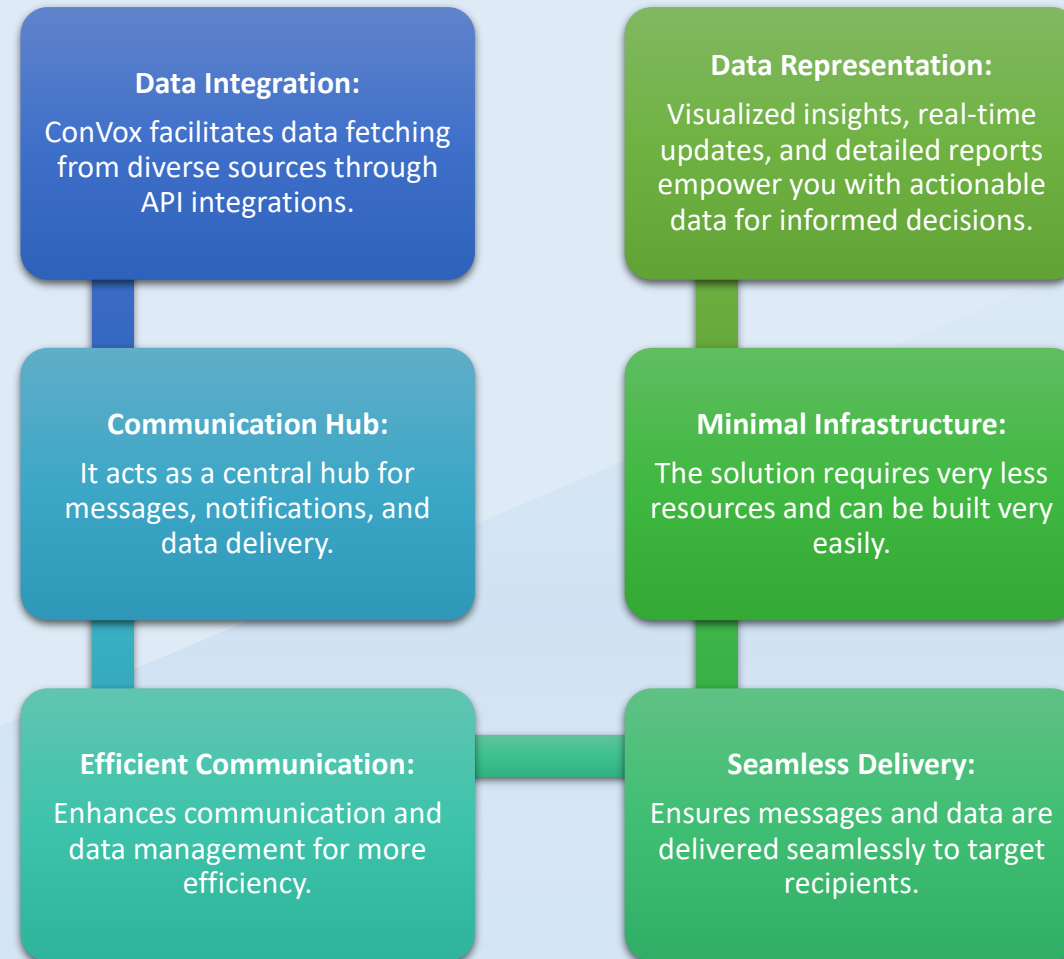
Improves overall business operations by enhancing efficiency and effectiveness, ultimately leading to increased productivity and better outcomes.

Architecture & Description



- The solution is installed in the cloud ConVox server where the whatsapp API is integrated.
- A dedicated ISP with a public IP will be mapped with it and the server will be configured with SSL certificate.
- The communication from the client server will be established using their respective APIs using internet.
- The agents will login to the solution and have the access to the portal for the further communication.
- A chat bot is configured to handle appointment booking or automate repetitive tasks and hence resolve frequent customer requests in a faster way.

Features & Advantages:





LET'S WORK TOGETHER

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