



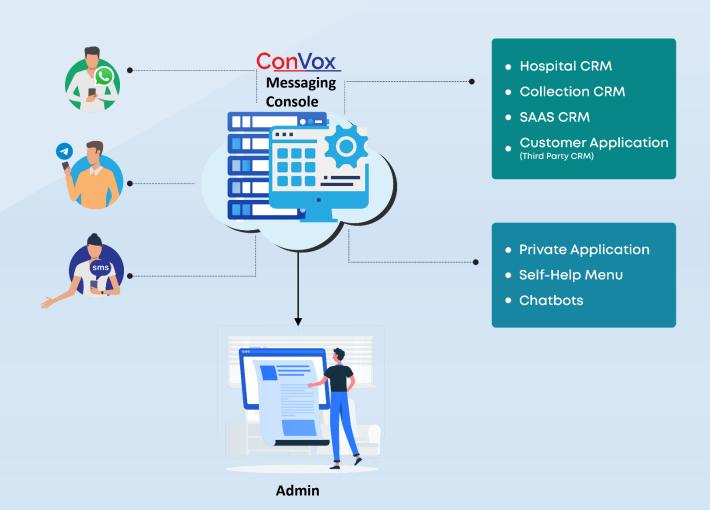






## **Solution Description:**

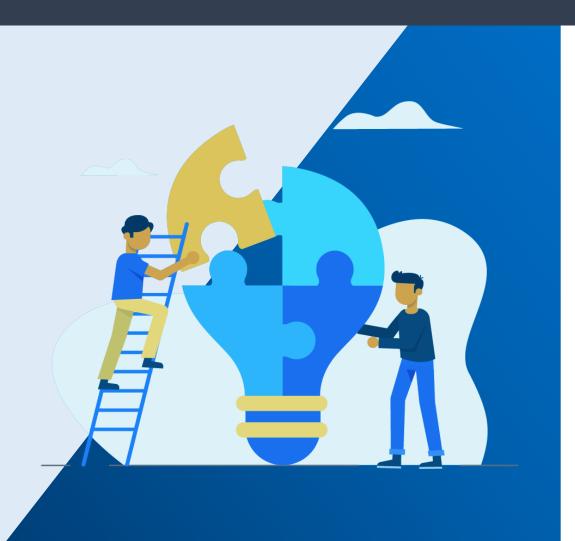
The ConVox Messaging Console is a powerful middleware solution designed streamline communication and data transfer for businesses. It acts as a central hub that connects various data sources and communication channels, making it easier for your organization to efficiently send messages, notifications, and data to the right recipients







## Uses of the Solution



#### **Bridging the Gap:**

Connects data sources with communication channels, facilitating seamless information exchange.

#### **Streamlined Approach:**

Enhances communication and optimizes data management, resulting in a more organized and efficient process.

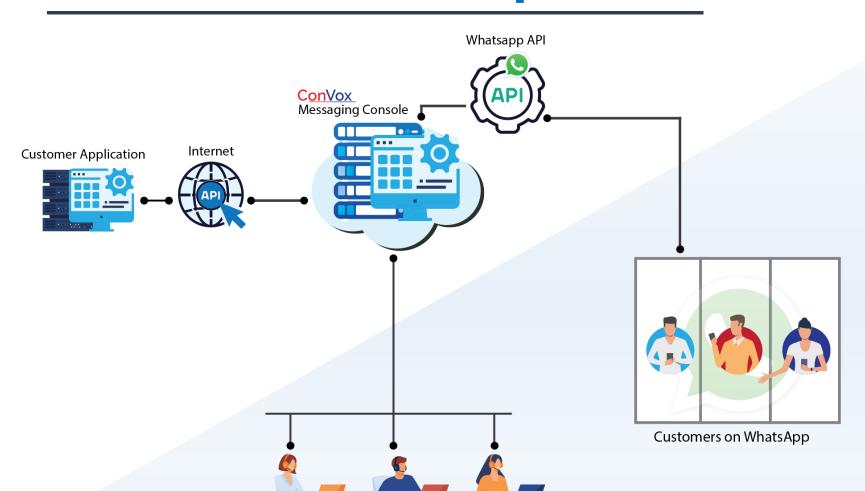
#### **Efficiency:**

Improves overall business operations by enhancing efficiency and effectiveness, ultimately leading to increased productivity and better outcomes.





## **Architecture & Description**



Agents

- The solution is installed in the cloud ConVox server where the whatsapp API is integrated.
- A dedicated ISP with a public IP will be mapped with it and the server will be configured with SSL certificate.
- The communication from the client server will be established using their respective APIs using internet.
- The agents will login to the solution and have the access to the portal for the further communication.
- A chat bot is configured to handle appointment booking or automate repetitive tasks and hence resolve frequent customer requests in a faster way.





## Features & Advantages:

#### **Data Integration:**

ConVox facilitates data fetching from diverse sources through API integrations.

#### **Communication Hub:**

It acts as a central hub for messages, notifications, and data delivery.

#### **Efficient Communication:**

Enhances communication and data management for more efficiency.

#### **Data Representation:**

Visualized insights, real-time updates, and detailed reports empower you with actionable data for informed decisions.

#### **Minimal Infrastructure:**

The solution requires very less resources and can be built very easily.

#### **Seamless Delivery:**

Ensures messages and data are delivered seamlessly to target recipients.







# LET'S WORK TOGETHER

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