

ConVox

VIRTUAL PBX



CREATE EXCEPTIONAL CUSTOMER EXPERIENCES WITH 24X7 ASSISTANCE

CONVOX VIRTUAL PBX IS DESIGNED TO

An automated attendant who smartly identifies and routes every incoming call on a Virtual number to extensions, departments, voice mail or IVR. Give you a quick, reliable and highly flexible setup than a traditional PBX.



WHY YOUR BUSINESS NEEDS A VIRTUAL PBX



Give faster answers to customers



Smart and accurate call routing



Increased customer support efficiency



Handle high number of calls seamlessly



Boost Customer satisfaction



CONVOX VIRTUAL PBX BEST FEATURES



Customized Greetings



Track follow up calls



Smart Call Routing



Department Wise Call Transfer



Voice Mails



Single virtual number for callers



CONVOX VIRTUAL PBX BEST FEATURES



Customized IVR flow



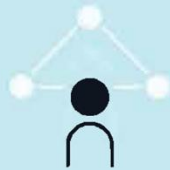
Multi-Level IVR



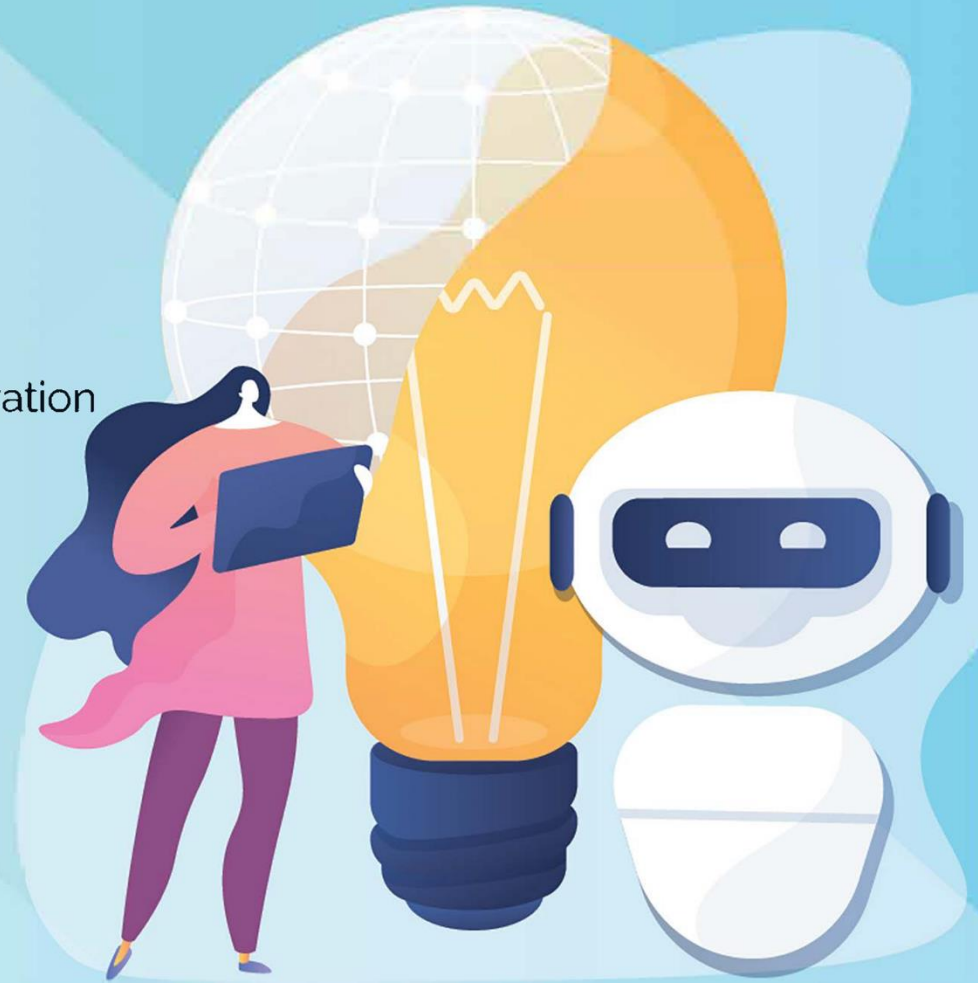
After business hour configuration



IVR Call Routing



Queue-based routing



CONVOX VIRTUAL PBX BEST FEATURES



Analytics and MIS Reports



Live call monitoring and Dashboards



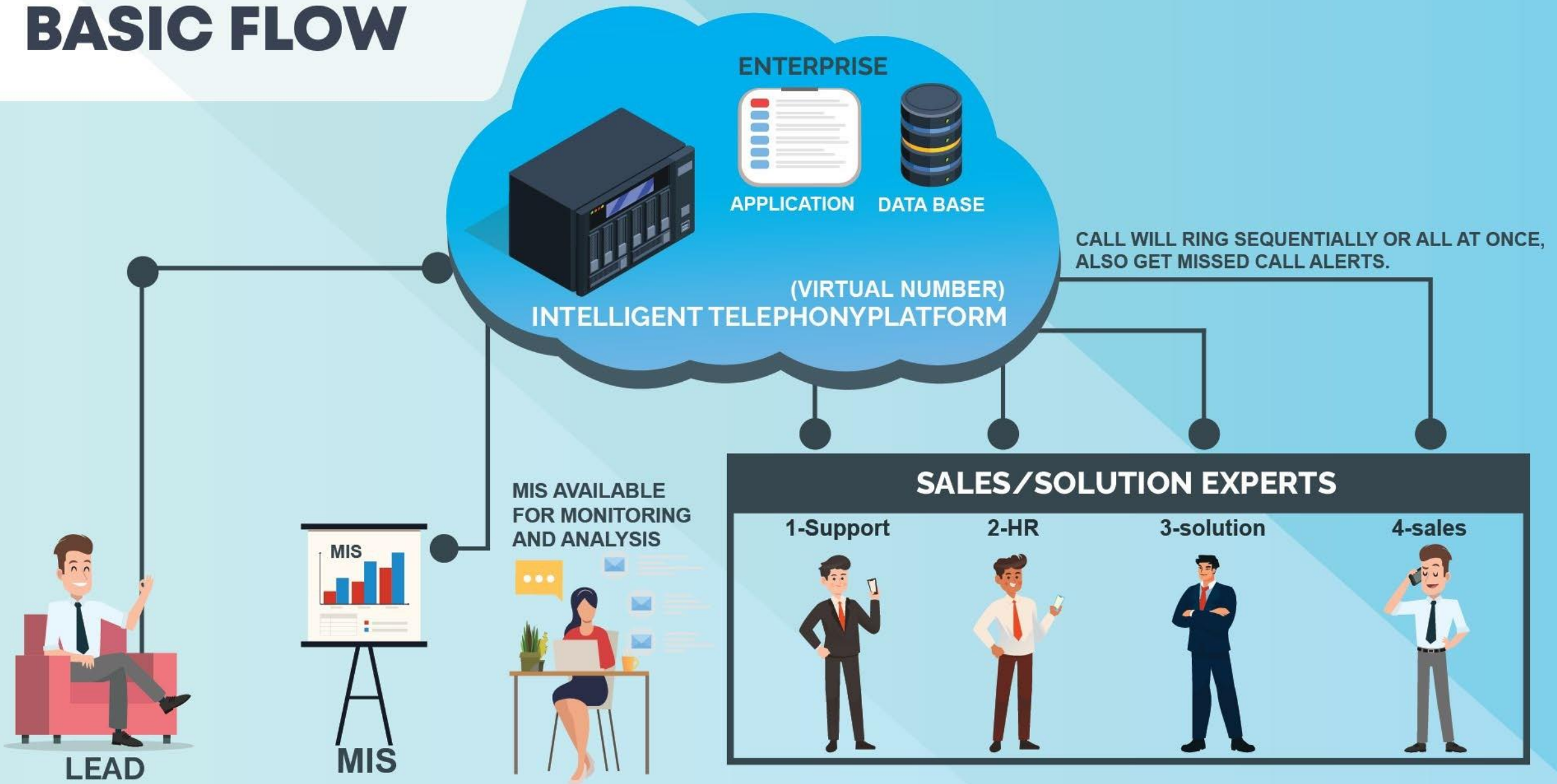
Call Recording



Missed call alerts



BASIC FLOW



BENEFITS TO YOUR BUSINESS



Analytics and MIS Reports



Call Recording



Personalized customer experience



Automated customer support



Upgraded feedback system



Reduce operational costs



Highly Secured

GET YOUR VIRTUAL PBX AT THE EASIEST



Setup in minutes



Innovative features



Change/update in seconds



Modify as per your business

LET'S GET IN TOUCH

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