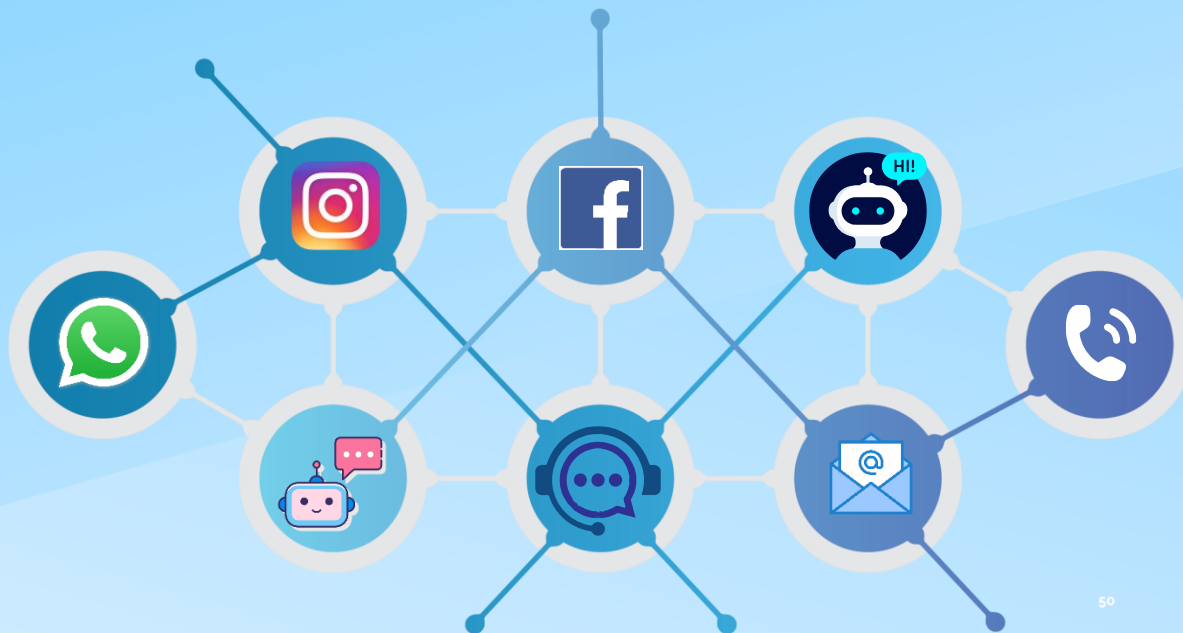




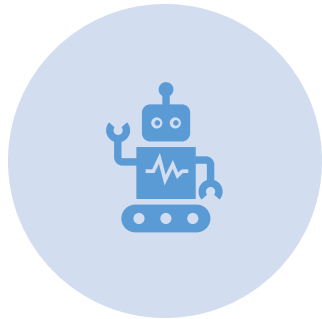
ConVox

AI - OMNI CHANNEL CONTACT CENTER PLATFORM

(with Integrated ticketing Solution)



KEY USE CASES



Customer Helpline

Enhance customer experience with intelligent call routing, quick query resolution, and multi-channel support.



Marketing Campaigns

We empower businesses with AI-driven omnichannel communication, enhancing customer engagement, streamlining support, and driving measurable marketing results.



Sales Automation

Boost outreach with automated dialing, lead tracking, and real-time performance analytics.



Collections for BFSI

Improve recovery rates through targeted calling, follow-up scheduling, and compliance-ready communication tools.

CUSTOM-BUILT FOR YOUR CLIENTS' NEEDS

- Pre-Integrated with Popular CRMs
- Ready for Integration with any CRM



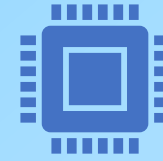
100% in-house development.



Over 250+ engineering and support teams directly engage for faster implementation and better control.



As a partner, this means you can deliver true value and differentiation.



THIS ENABLES:

- Tailored deployments for specific industries or verticals.
- Rapid feature development based on client requirements.

External CRM integration:

Salesforce, Zoho, Zendesk, HubSpot, ODOO, etc...



MEET CONVOX – A POWERFUL, PROVEN PLATFORM



Omnichannel Communication with



Voice



SMS



WhatsApp

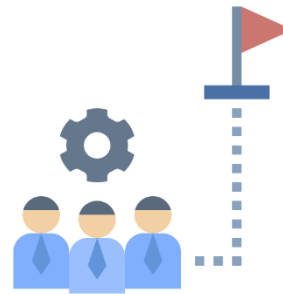


Email



Ticketing

and more – all in one place.



- 1500+ active customer base
- 70,000 + active agents
- 10 Million + calls per day



Security Certifications –

- ISO: 27000
- Working on GDPR and SOC2.



- Ease of delivery through AWS.
- Application VAPT done before releasing

Deepija Telecom Pvt Ltd

(Company Behind ConVox)



Founded in 2003



Headquarters in Hyderabad



1500 + Enterprise Customers



500+ Employees



ISO Certified Company
ISO 9001:2015, ISO 27001:2013,
ISO 20000-1:2018
CMMI level 3 certification



CLIENTS LIST



LET'S GROW TOGETHER



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+44 7733 647342



The UK is a key focus market for us – and we believe partnerships are the best way forward.



If you're looking to expand your product portfolio with a powerful, customizable, and profitable communication solution...



Join deepija telecom as a channel partner and bring convox to businesses that need smart, scalable communication.

LET'S TALK

www.deepijatel.com